

# **SUPPORT PLANNING & BROKERAGE SERVICE**

**CO-PRODUCED BY OLDER PEOPLE AND THE WIDER COMMUNITY**

**Supporting Independence in Bromley for:**

- **Self Funders who do not meet FACS criteria**
- **Self funders who do meet FACS criteria but don't qualify for financial support and choose to receive services from us**

# LAA TARGETS

	<b>Cumulative target over 3 yrs</b>	<b>Actual achieved over 3 yrs 31/3/10</b>	<b>Reward of grant</b>
Total number of referrals	900	1,046	max. £198,000
Total no. of new clients receiving Support Planning intervention	771	893	
Total having pre QofL completed	771	893	
Total having post QofL completed	675	520	
Percentage of older people who feel better in 4 quality area of life 6 months after intervention	86.4% 73.4%	61%	max. £462,000 min. £277,200

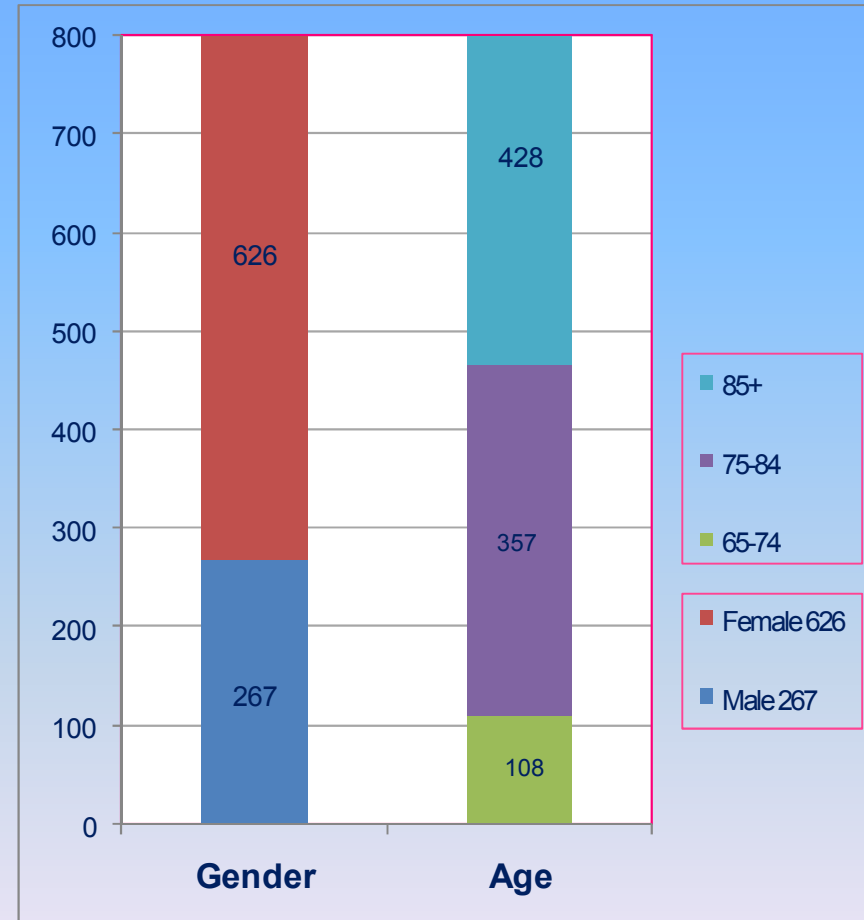
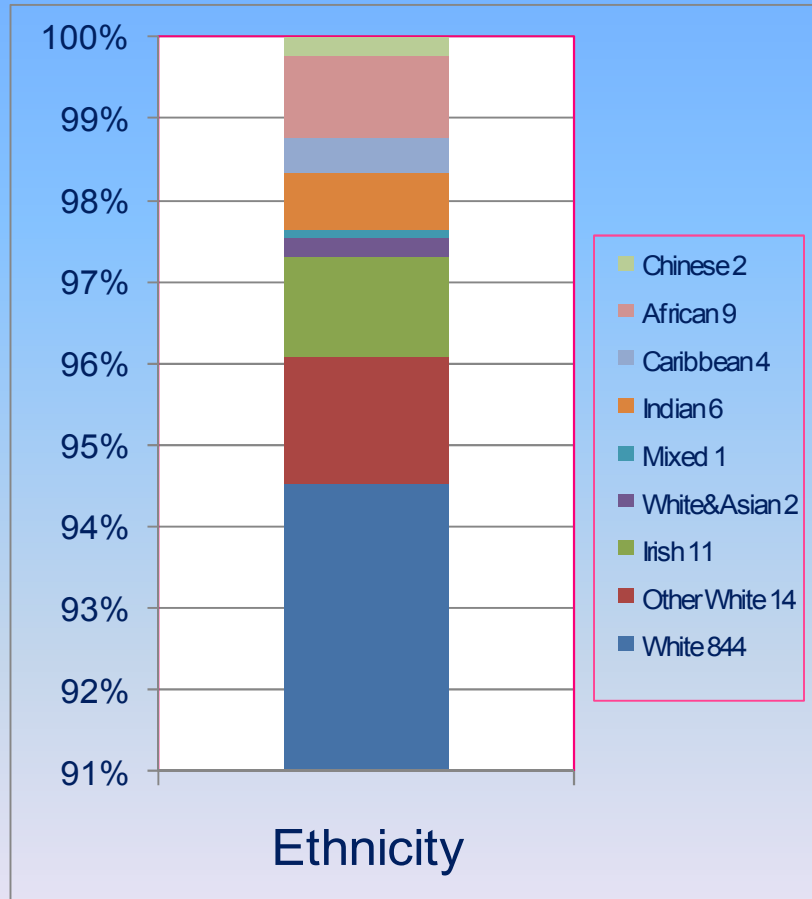
## QUALITY OF LIFE AREAS

- FEELINGS ABOUT PERSONAL SAFETY IN THE HOME
- FEELINGS ABOUT LEVEL OF CONTACT WITH OTHER PEOPLE
- ABLE TO LIVE THE KIND OF LIFE YOU WANT
- FEELINGS ABOUT HEALTH AND EMOTIONAL WELL BEING IN GENERAL

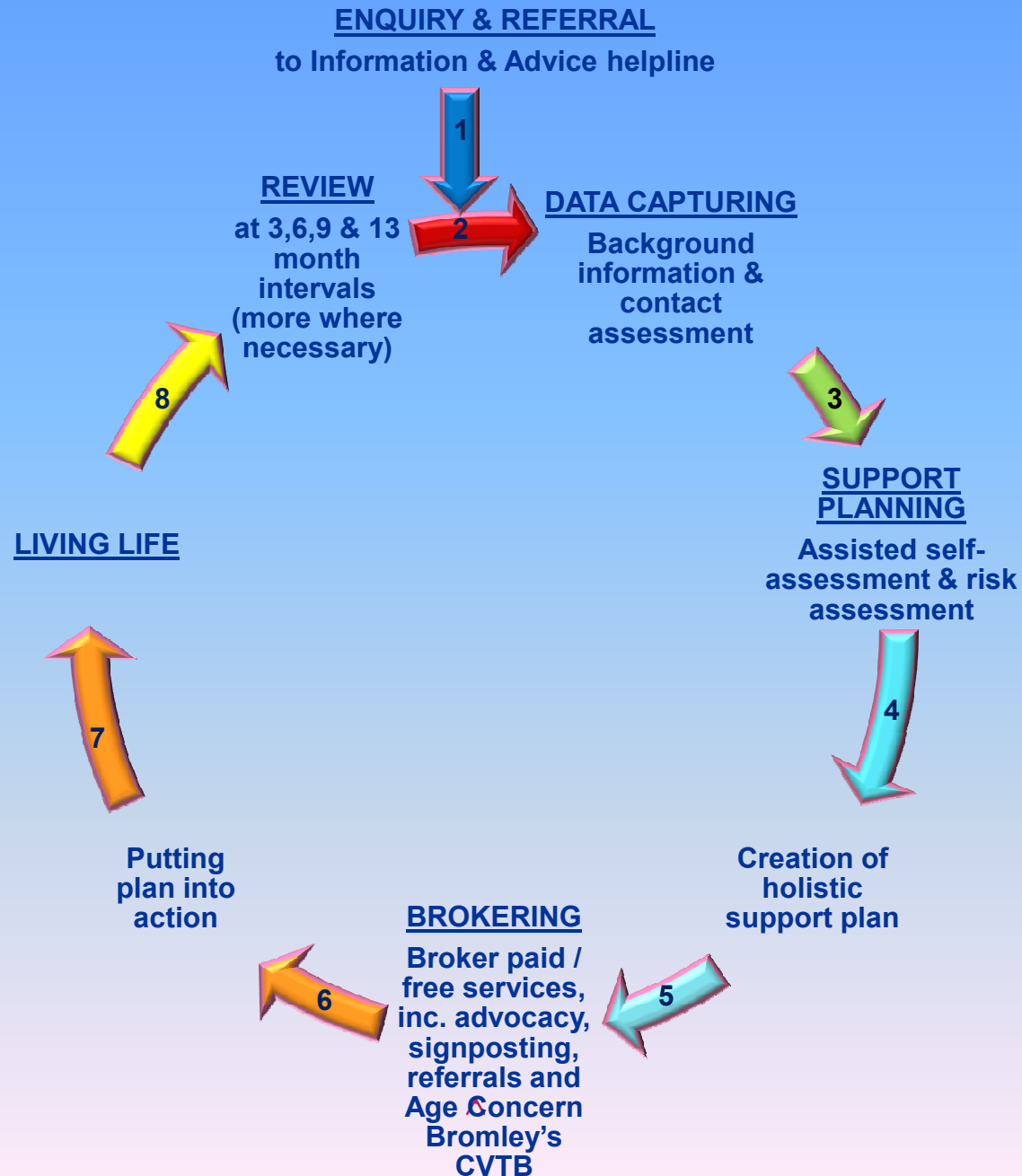
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- 66% RESPONDENTS REPORTED FEELING BETTER IN AT LEAST ONE AREA OF THEIR LIVES FOLLOWING INTERVENTION
- NO IMPROVEMENT BUT ALSO NO DETERIORATION OVER 6 MONTHS DEMONSTRATES SUCCESS IN PREVENTING ESCALATION OR REACHING CRISIS POINT

# CLIENT'S PROFILE



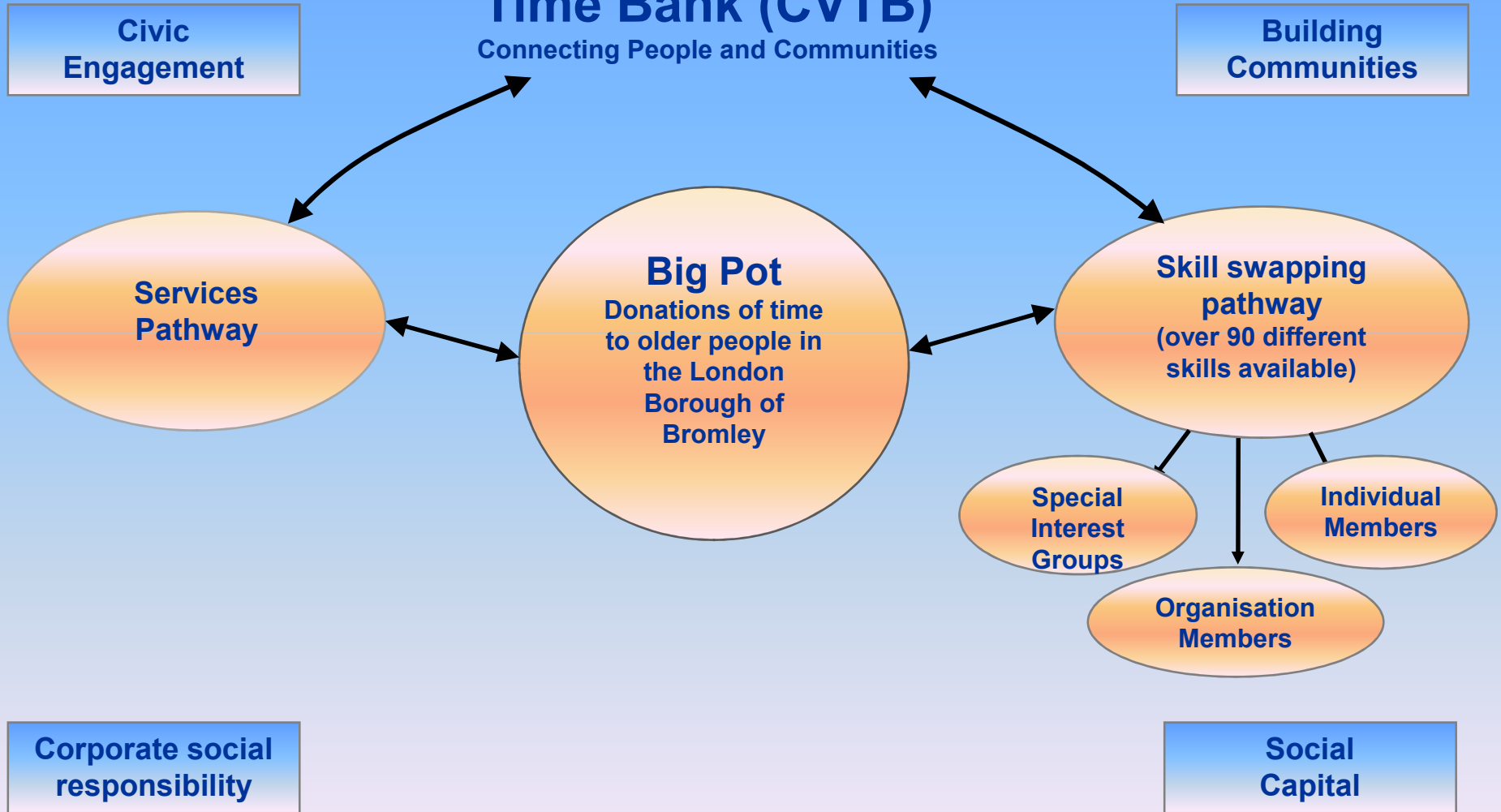
# Support Planning & Brokerage Service Model



# Co-produced by the wider community Community Volunteers

## Time Bank (CVTB)

Connecting People and Communities



## INNOVATION & STRATEGIC PARTNERSHIP

- ❑ A FINANCIALLY SUSTAINABLE MODEL
- ❑ INFORMING BROMLEY COUNCIL'S TRANSFORMATION OF ADULT SOCIAL CARE
- ❑ SECONDMENT FROM CARE MANAGEMENT
- ❑ MODEL FOR COMMISSIONING BROKERAGE SERVICES FOR OTHER CLIENT GROUPS
- ❑ EXEMPLARY MODEL OF GOOD PRACTICE AND PARTNERSHIP WORKING RECONISED BY THE DEPT OF HEALTH

## CAPACITY AND DEMAND

- ❑ SINCE 1/01/2010 SUPPORT PLANNERS CAPACITY REDUCED TO 35 HRS PER WEEK
- ❑ 90 POST INTERVENTION QUALITY OF LIFE TO COMPLETED BY 30/09/2010
- ❑ APPROXIMATELY 280 REVIEW VISITS TO CARRY OUT WITH EXISTING CLIENTS
- ❑ DEMAND FOR SERVICE REMAINS HIGH
- ❑ RESPONSE TIME FOR 1<sup>st</sup> VISIT NOW 4-6 WEEKS – AN INCREASE FROM 2-4 DAYS!
- ❑ CONTRACT ENDS 31/03/2011